AVG *Business*

Open Ecosystem

Your Network. Your Solutions.

Many Remote Monitoring and Management (RMM) platforms rely on exclusive alliances with other vendors. Working with those platforms may force you to switch to a new backup/disaster recovery tool, AntiVirus/AntiSpam service, or other third-party technologies – all of which can change from year to year as alliances shift.

In contrast, AVG Managed Workplace is committed to broad vendor support. More businesses are moving to the AVG Managed Workplace RMM platform for its vendor-agnostic, open ecosystem. With this approach you can continue working with the solutions your business is already using, and then manage them from a single dashboard. Use dozens of pre-defined policy modules and reports for hundreds of technologies, plus configurable support for thousands more.

In all, the aim is to offer you more flexibility and continuity from your RMM platform.

Benefits

AVG Managed Workplace helps you

- **Choose your tools** and stick with them. AVG Managed Workplace strives to keep third-party support consistent from year to year. Support for more than 400 technologies from leading IT vendors "right out of the box," in addition to configurable support for thousands more.

- **Keep up with evolving technology** and implement it as you see fit. With AVG Managed Workplace RMM, NOC, and Help Desk, you can change or add integrations with new or improved applications that make sense for the business.

- **Increase efficiency** by streamlining workflow management and reporting from a single pane of glass. AVG Managed Workplace offers deep integration with hardware, software, and cloud vendors so you can perform management functions for third party applications directly from the central dashboard.

- **Collaborate** easily and reduce costly communication errors by working more efficiently. AVG Managed Workplace RMM allows you to assign monitoring and management access to partners by group or by groups of devices, which establishes clear oversight and responsibilities.

AVG *Business* Managed Workplace®

Featured Capabilities Include . . .

Two-Way Integrations with PSA/ Service Desk Tools

Simplify workflows and increase efficiency with deep two-way integration between your PSA tool and AVG Managed Workplace RMM, NOC, and Help Desk for comprehensive ticket tracking and issue management – all through a single point of contact.

Management from a Single Pane of Glass

Eliminate the lost efficiencies of context-switching between your most commonly used applications.

AVG Managed Workplace offers deep integrations with many third-party tools that allow you to perform critical remedial or management actions for those applications from within the AVG Managed Workplace dashboard.

Built-In Best Practices

Be confident that you are collecting the data you need, and that you're receiving alerts on the things that matter.

AVG Managed Workplace's best practices for monitoring, alerting, and management rules that support hundreds of third-party technologies, can be customized further to meet unique business requirements.

Web Services API

In the rare case that you want to monitor and manage something that is not already formally integrated, AVG Managed Workplace offers a web services API to enable straightforward integration with just about any third-party application.

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