AVG® Email Archive

Archiving emails made simple

Your customers want an email system that is accessible 24/7 and that can be easily searched by individual users while minimising costly onsite visits.

AVG® Email Archive is a simple, secure, cloud-based solution that integrates seamlessly with your customers' existing email infrastructure. It automatically routes all incoming, outgoing and internal email through the AVG® Email Archive gateway, so every message can be safely stored, searched for and recovered to individual desktops 24/7.

Email continuity

Continuous, on-demand access to email from any location. Even with internal network or server outages, your customers can still communicate via email through secure access to the cloud from any browser.

Make more money

Tap into the revenue potential of this vital, high-demand service. As an AVG Partner, you also get exclusive pricing, additional discount opportunities. Plus, you can further increase your revenue by selling our other AVG® Email Security services. All with the added benefit of reducing the need for costly on-site visits.

Save time and costs

Fewer email outages, fewer drains on customer network capacity and all delivered without the need for additional hardware, customer-side software or additional IT support mean you can reduce IT expenditure for your customers whilst making more money. Plus, like all AVG Business CloudCare services, AVG® Email Archive is one-click easy to activate, which means you save time and costs at multiple points.
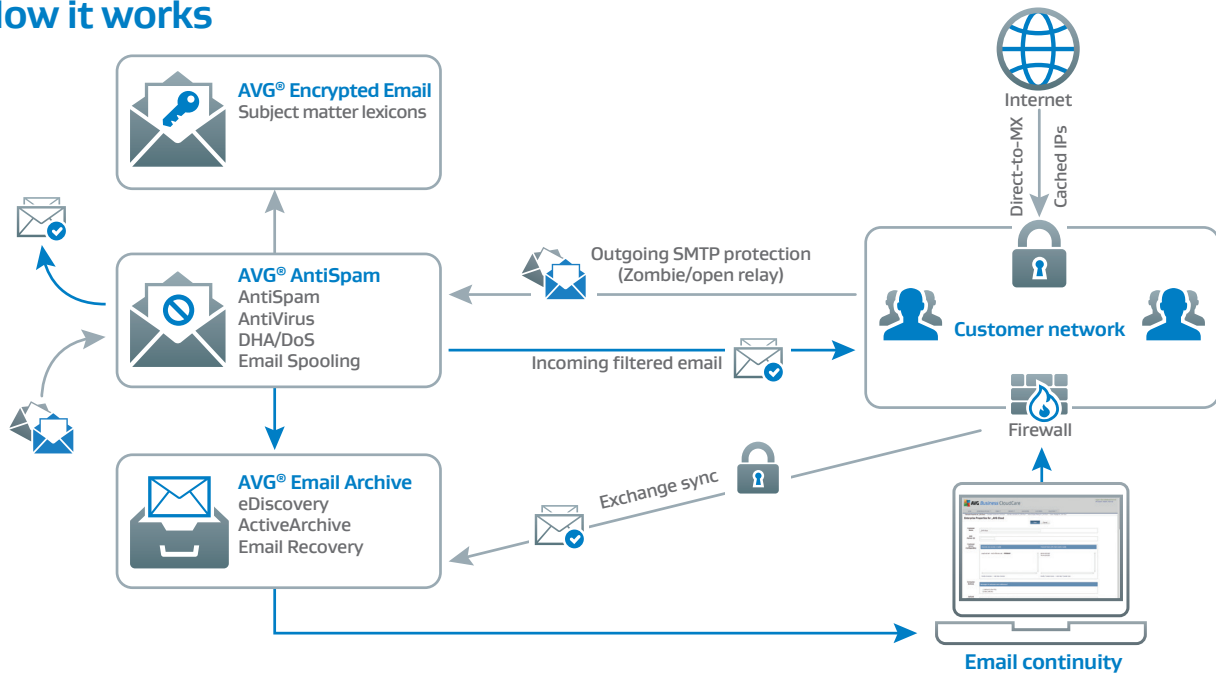
Build your reputation

Reinforces your reputation as a problem solver. Not only can you can offer your customers a 24/7 email system that is always accessible, you can also allow individuals to search, access and recover any email information from the archive. The easy-to-use online interface of AVG® Email Archive means users don't need to call on your IT support for help.

How it works

AVG® Encrypted Email
Subject matter lexicons

AVG® AntiSpam
AntiSpam
AntiVirus
DHA/DoS
Email Spooling

AVG® Email Archive
eDiscovery
ActiveArchive
Email Recovery

Outgoing SMTP protection
(Zombie/open relay)

Incoming filtered email

Exchange sync

Internet

Direct-to-MX   Cached IPs

Customer network

Firewall

Email continuity

Features

Secure, long-term storage

All inbound, outbound and internal email communication is routed through the AVG® Email Archive gateway. It is filtered for spam and viruses, which are then removed and the messages indexed and encrypted.

Active archiving

Email is used constantly both as a communication tool and information repository, so email storage needs to be more dynamic than regular files and folders. AVG® Email Archive active archiving automatically stores a copy of all incoming, outgoing and internal email in a secure, encrypted repository.

eDiscovery

A unique set of eDiscovery tools allow users to live-search any email or attachment within the archive on multiple levels. The eDiscovery engine makes it a quick and simple task for individuals to find, access and recover the emails or information they need from the archive direct to their desktop.

Email continuity

Users can access any email in the active archive on demand from wherever they are in the world with an Internet connection. In the event of internal network or server outages, email communication continues uninterrupted via the AVG® Email Archive secure servers.

Reduced customer costs

Not only can AVG® Email Archive be integrated into your customers' existing email infrastructure without the need for any expense on additional hardware or customer-side software, it also reduces the need and cost for in-house IT support to monitor and manage the business email system. Plus it reduces the cost for costly on-site visits.

Branding

All customer-facing elements of Message Centre are fully brandable.

Co-administration

Use the Message Centre to set up and manage new customers.

Maximum configurability

Enjoy the highest level of flexibility to be able to respond to customers' needs.

AVG® Email Archive Lite

Convenient, short-term storage

Improve your customers' network performance with secure archive storage of all emails on a rolling 60-day basis that users can search, access and recover without the need to contact you. After 60 days the emails and information are automatically deleted.

AVG Business CloudCare architecture
- SSL 2048-bit encryption in transit
- Multiple-layer firewalls with SPI
- Private Cloud, fully redundant datacentres
- Secure user password enforcement
- Compatible with existing firewalls

Supported browsers
- Internet Explorer® 7.0 or later
- Mozilla Firefox® 2.0 or later
- Google Chrome™ 10.0 or later
- Safari® 4.0 or later
- Opera® 10.0 or later

AVG *Business* CloudCare