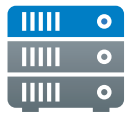




AVG® Cloud Backup – ShadowProtect®

Protect your customers' servers

Servers are at the core of business operations so when they fail, it's critical that they are recovered as quickly as possible. Use ShadowProtect® to back up Windows servers and recover them fast to keep your customers' businesses running.



Capture everything

Create 'Bare Metal' images of servers including systems, applications configuration settings, services and data. Ensure critical application servers such as Microsoft SQL, Exchange and SharePoint are protected and choose the most appropriate media (cloud, local or network drives or optical media) on which to store the data.



Pay as you go

As with all AVG Business CloudCare services, you only pay for what you use. ShadowProtect® licences are charged in arrears based on the number deployed; crucial when providing a service that is cost-effective and easy to understand.



Recover quickly

Perform bare metal restores, to the same or different hardware including virtual environments, in minutes. Quickly restore access to data and servers by mounting a point-in-time backup image.

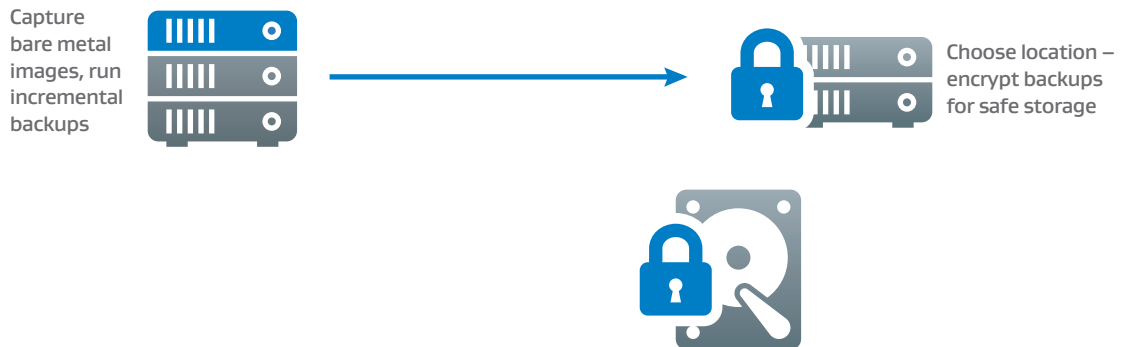


Pro-active remote management

Install ShadowProtect® agents through the AVG Business CloudCare portal without having to visit the machine. Schedule backups to meet customer needs and receive email alerts when backups have completed or failed.



How it works



Features

Remote installation and management

Install ShadowProtect® to servers using the AVG Business CloudCare portal and then manage remotely, saving on costly and disruptive on-premise visits.

Bare metal image capture

Capture everything on customer servers – systems, applications, configuration settings, services and data. Back up critical application servers such as Microsoft SQL, Exchange and SharePoint servers.

Pro-active management

Execute a one-time full backup and then schedule incremental backups to run as often as every 15 minutes. Receive email alerts when backups have failed or/and have been successfully completed.

Encrypted backups

When storing to local media, encrypt backup jobs to protect images and secure data. Cloud storage datacentres have 256-bit AES encryption.

Fast recovery

Perform bare metal restores in minutes and quickly restore access to data and servers by mounting point-in-time backup images.

Choice of backup location

Customers may not want all their data backed up in the cloud. Choose to back-up data to local or network drives, optical media (DVD, CD Blu-ray disks) or to secure cloud datacentres.

Server migration

Migrate servers from current physical or virtual locations to new physical hardware or virtual environments using backup images.

Pay-as-you-go licencing

Charging is based on the actual number or ShadowProtect® licences deployed* and billed monthly in arrears. This provides a simple billing model to understand and explain to customers.

*ShadowProtect® licences do not include an allowance for data storage in cloud datacentres. Cloud datacentre storage represents and additional cost and is charged as per AVG® Cloud Backup.

ShadowProtect® operating systems supported:

Windows® Server 2012*; Windows® Server 2008*; Windows® Server 2003*; Windows® Server 2000 SP4**

*Full list of supported versions available in user guide.

**Limited support.

