

THESE REQUIREMENTS HAVE BEEN INCORPORATED BY REFERENCE INTO, AND FORM A PART OF, THE AVG PARTNER AGREEMENT BETWEEN AVG AND COMPANY (THE “AGREEMENT”). Capitalized terms not otherwise defined herein have the meanings ascribed to them by the Agreement.

### **CANCELLATION POLICY AS OF DECEMBER 1, 2017**

For the purposes of the Agreement, the term “Cancellation Policy” shall mean the following guidelines and policies of AVG. Except as provided by the Cancellation Policy, an Order, once accepted or Fulfilled by AVG, may not be cancelled or terminated by Company. If AVG advances credit to Company, then in circumstances where Company cancels an order in accordance with the Cancellation Policy: (a) before AVG finalizes Company’s closing balance for the month, the cancellation will be credited against the closing balance for that month; or (b) after AVG finalizes Company’s closing balance for the month, the cancellation will be credited against the closing balance for the following month.

#### **Business Solutions**

Provided always that the order has not been Fulfilled, Company may contact AVG’s sales team to cancel an order for an Avast Business endpoint protection Solution within 30 days of the date Company submits the order.

#### **Consumer Solutions**

Provided always that the order has not been Fulfilled, Company may contact AVG’s sales team to cancel an order for an Avast internet security, premier, ultimate or security pro for Mac Solution within 30 days of the date Company submits the order.