



# AVG Anti-Virus

## AVG KEEPS TRAFFORD GENERAL HOSPITAL VIRUS FREE

At Manchester's historic Trafford General hospital antivirus software from AVG is being used to ensure that essential computer systems for patient records and hospital administration are kept free from Internet viruses and bugs 24 hours a day seven days a week. Formerly known as Park Hospital it became the first NHS hospital in the country, when on the 5th June 1948, Aneurin Bevan handed over the keys to what is now known as Trafford General. In 1994, the hospital became part of Trafford Healthcare NHS Trust that includes Trafford General and Altrincham General hospitals. Today, Trafford Healthcare NHS Trust is one of a network of hospital Trusts that make up the Greater Manchester Strategic Health Authority.

Trafford General's computer systems comprise largely of patient-based clinical systems as well as various administrative applications such as personnel and payroll. The hospital's IT network is built around Cisco networking equipment. Its 36 Windows-based or Unix servers plus 900 Dell PCs are regularly accessed by around 2000 staff.

The network within the hospital campus operates a Gigabit backbone while external wide area connectivity to all the health centres and general practices in the area is built-around BT LAN Extension Service (LES) technology supplying 100 or 10 MB links to all locations.

## A MATTER OF TRUST

In 2003 the NHS decided to open up e-mail and Internet access to all NHS staff. Each Trust was responsible for providing this service and implementing the security measures to support and protect its network. The amount of people accessing the Internet rose from 100 to 1000 people almost overnight. With the corresponding leap in Internet traffic IT Manager Peter Johnson wanted to install additional safeguards to ensure the network was not exposed to any viruses that these new users might download or bring in on their home machines.

"At that time we were using another supplier's antivirus solution which we were finding quite cumbersome to manage," says Peter Johnson. "Several of the staff in the IT Department were using AVG at home and had been impressed with its ease of use, reliability and manageability. We liked the fact that updates would download automatically rather than rely on users having to download updates, if and when they remembered."

## SIMPLICITY AND VALUE IMPRESS

The hospital moved over to AVG Network Edition shortly after. "The ease with which AVGADMIN can manage individual users is another major plus point," says Peter Johnson. "Another major benefit has been AVG's licensing policy. We had major licence issues with the previous supplier, which also proved to be very expensive. AVG not only costs less to implement but it has a two-year support licence rather than the one-year one you get with most other antivirus products. Having used the telephone support service on a number of occasions, we have been impressed by the quality and knowledge of the support staff."

In early 2005 Trafford also purchased a 1500-user licence of AVG Email Server Edition for their Microsoft Exchange server which scans all incoming emails for viruses. "Infected e-mail attachments have become commonplace in recent years," says Peter Johnson. "These days it's just as important to prevent a virus outbreak on your email server as it is on the Wards."

"Thanks to AVG the threat of viruses has all but disappeared. We have a server that downloads AVG updates twice a day. Twice a day all our PCs connect to this server and update. We are impressed with the speed that AVG keeps its software updated."

"Looking to the future we can concentrate on developing the network in the knowledge that our antivirus system can grow with us."

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Peter Johnson, IT Manager, Trafford General

## KEY BENEFITS OF AVG:

### CENTRALISED MANAGEMENT:

AVG Network Edition can be used to manage 1000s of users through AVGADMIN management console and AVG DataCenter data repository.

### EASE OF USE:

AVG Network Edition is easy to deploy. Updates are downloaded automatically throughout the day to a centralised location and the workstations constantly check for these updates.

### COMPETITIVE PRICING:

AVG UK is committed to providing competitively priced antivirus protection and has a growing reputation among users for delivering excellent value for money.

### ACCESSIBLE TECHNICAL SUPPORT:

Friendly, professional technical support is available via email 24 hours a day, seven days a week. Telephone support is also available Monday to Friday, 8.30 am-5 pm.

### Provided by AVG UK

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