



AVG® Cloud Backup

When protecting your customers is this easy...

We all know how important it is to keep information backed up but, with time under constant pressure, few remember to do so regularly.

AVG® Cloud Backup helps protect your customers' data with a secure, automated backup process that is quick to deploy, easy to manage and delivers a range of options including how often the backup takes place and what data to capture.



Easy management

AVG® Cloud Backup's full integration with the AVG Business CloudCare portal enables you to pro-actively manage your customers' data storage needs. Alerts and reports keep you informed about the backup status of your customers' devices while corrective actions, such as restart backup or restore data, can be carried out quickly and easily.



Pay as you go

As with all AVG Business CloudCare services, you only pay for what you use. AVG® Cloud Backup is charged in arrears based on the amount of storage a customer has used. With no hidden fees, you can provide a service that is cost-effective and easy to understand.



Protect customer data

It's crucial that customers know their data is secure. With AVG® Cloud Backup, data is protected both in-transit and at rest using three-tier encryption. AVG® Cloud Backup datacentres also have ISO9001 and ISO27001 certification giving customers peace of mind that their data won't be compromised.

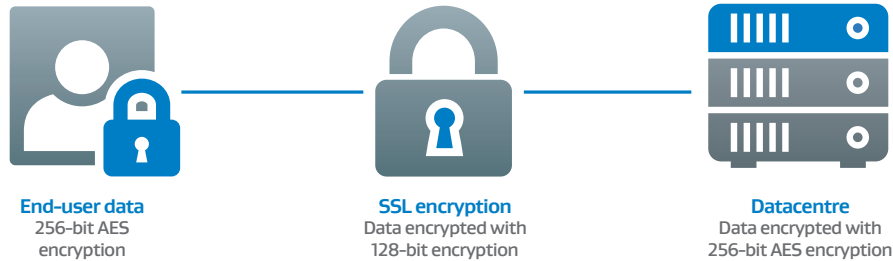


Restore and backup anytime

Set schedules to automatically backup data whenever a device is connected to the Internet. Should the worst happen, customer data can be restored on-demand ensuring the impact of any data loss is minimised.



How it works



Features

Three simple installation options

The latest AVG® Cloud Backup service can be deployed remotely, by email invitation, .EXE or .MSI installation package or real-time deployment from the cloud.

Simple policy setup

Use the 'out-of-the-box' policy or customise requirements including how often backups take place and what types and size of data files are captured.

Alerts

Set up alerts for your customers and receive emails with any backups that have failed, missed their schedule or have been successfully completed.

Data reporting

Generate real-time reports on stored data usage, individual device usage, backup plans, history and much more.

View and restore files anytime

If data is lost or becomes corrupt, backed up data can be viewed and restored directly from the AVG Business CloudCare portal.

SQL and Exchange back up

Backup and restore SQL 2008 and 2012 databases, Exchange 2003, 2007, 2010 and 2013 mailbox databases from the AVG Business CloudCare Portal.

Protect servers

ShadowProtect® enables you to image and backup servers to protect against hardware failures, lost information or even issues that arise with a location move.

AVG® Cloud Backup architecture

- 256-bit AES encryption at device level
- 128-bit SSL encryption in transit
- 256-bit AES encryption at datacentre
- Private Cloud, fully redundant datacentres
- Secure user password enforcement
- Compatible with existing firewalls
- Log into AVG CloudCare™ using your Apple iPhone™ & iPad™ with our AVG CloudCare™ app

Endpoints supported

Operating system

Windows® XP
Windows® XP Pro x64 Edition
Windows® Vista (32-bit, 64-bit)
Windows® 7 (32-bit, 64-bit)
Windows® 8/8.1 (32-bit, 64-bit)
Windows® 10 (32-bit, 64-bit)
Windows® Server 2003 (R2, 32-bit, 64-bit)
Windows® Server 2008 (R2, 32-bit, 64-bit)
Windows® Server 2012 (R2, 64-bit)
Windows® Small Business Server 2003
Windows® Small Business Server 2008
Windows® Small Business Server 2011

Minimum and recommended hardware requirements

- Intel® Pentium CPU 500 MHz minimum (Intel® Pentium CPU 1.0 GHz recommended)
- 30 MB of free hard drive space minimum (100 MB of free hard drive space recommended)
- 512 MB of RAM

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